

ENVIRONMENTAL SCRUTINY COMMITTEE

Held 7 February 2002

Present: Councillor Lamb (Chairman)
Councillors Brown, Davy, Mrs Evans, J Garston, Jarvis, George,
Mrs McMahon, Mrs Merrison, Price, Walker and Wexham

Also attended: Councillors Mrs Holland, Mrs Horrigan and North (Executive Councillors) and
Mrs Waite

In attendance: J K M Krawiec, J Nawrockyi, G Smalley, R Thackeray and A Wallace

Meeting started 16.00

Declaration of Interest

The following Member declared an interest in respect of the item indicated:

Item	Councillor	Withdrew
Borough Patrol	Davy	Yes

Scrutiny of Vandalism and Anti-Social Behaviour

Pursuant to Minute (2), the Committee considered Report No 83 of the Chief Executive & Town Clerk which presented for consideration draft tables of action relating to vandalism and anti-social behaviour extracted from the Action Plan in respect of the Crime & Disorder Strategy 2002/5.

The proposed actions were utilised as the basis of the Committee's scrutiny of vandalism and anti-social behaviour. Chief Inspector Tony Payne, the representative of the Chairman of the Community Safety Partnership Strategy Board which had drawn up the Crime & Disorder Strategy and associated Action Plan, gave an overview of the process and the Officers indicated below gave short presentations on the specific aspects of the Action Plan indicated and answered questions from Members of the Committee:-

Education (Actions 48, 49, 50, 51)	Colin Jones (Assistant Director, Pupil, Student and Parent Support) Margaret Bleet (Education Welfare Officer)
Youth-related (Actions 34, 35, 36, 37, 39, 40, 41, 52, 53, 63, 64, 65)	Derek Eyre (Youth Offender Team Manager) Michael Bracey (Youth Service Manager) Ray Gorin (Drugs Action Team Co-ordinator) Chris Munday (Children's Quality Manager)
Leisure Services (Actions 28, 29, 33, 60, 61, 62, 90, 91, 92, 93, 94, 95)	Andrew Lewis (Assistant Director, Culture) Kate Trueman (Community Officer) Paul Jenkinson (Recreation Officer)
Housing Services (Actions 69, 70, 71, 72, 73, 74, 76, 78)	Mike Gatrell (Assistant Director, Housing Services) Keith Morcombe (Head of Housing Contract Services)

Environmental Services (Actions 30, 31, 32, 47, 55, 56, 57, 58, 68, 82)	David Connor (Group Manager, Environmental Health)
	Simon Griffiths (Environmental Protection Team Manager)
	Colin Gabell (Head of Trading Standards)

At the conclusion of the Committee's consideration, Councillor Mrs Holland, Executive Councillor for Environment & Public Protection and a member of the Community Safety Partnership Strategy Board, provided a summary of the work undertaken in preparation of the strategy.

Resolved:

- .1 That, subject to the proposed amendments set out below, the Council be recommended to approve the actions numbered above as a programme of work for 2002/3.
- .2 That the Cabinet and Council be recommended to make the following amendments indicated in bold to Action No 68.

Action	Approach (Assessment/ Protection/ Prevention)	Performance Measurement	Numeric Target	Completion Date
Continuation and further review of noise nuisance patrol arrangements	Prevention	• Patrols undertaken at weekends	51 (102 nights)	31.03.2003
		• Review of noise control service	Review completed	31.03.2003

(Note: During consideration of Resolution (2) above, a proposal to recommend the Cabinet to restore the noise nuisance patrol to its previous standard was voted on and lost. In accordance with Standing Order 41.2, Councillor Wexham asked that his name be recorded as having voted in favour of that proposal)

Meeting ended 20.40

APPENDIX A ACTION 2002/ 2003

1.2 PEOPLE

Unlawful taking of personal property (robbery, theft and fraud, including Trading Standards' offences)

No.	Action	Approach (Assessment/ Protection/Prevention)	Performance Measure	Numeric target	Completion date	Lead organisation (contact)
28	Ensure that all staff secure Leisure, Culture and Amenity Services Dept. premises as a matter of departmental policy	Protection	<ul style="list-style-type: none"> Reduction of theft from 2000/ 2001 levels 	10% reduction	31.3.2003	Kate Trueman (SBC: Leisure, Culture and Amenity Services Dept.)
29	Ensure that all Leisure, Culture and Amenity Services Dept. premises are fitted with alarm systems	Protection	<ul style="list-style-type: none"> All premises alarmed. 	100%	31.3.2003	Kate Trueman (SBC: Leisure, Culture and Amenity Services Dept.)

ACTION 2002/ 2003

1.3 PEOPLE

Substance & alcohol misuse (drugs, solvent misuse, and alcohol-related issues)

No.	Action	Approach (Assessment/ Protection/Prevention)	Performance Measure	Numeric target	Completion date	Lead organisation (contact)
30	Monitor complaints of underage sales of cigarettes and alcohol and carry out appropriate enforcement action	Prevention	<ul style="list-style-type: none"> Investigation of all complaints 	100%	31.3.2003	Carl Robinson (SBC: Technical & Environmental Services Dept.)
31	Continue to issue the CitizenCard proof of age card in Southend	Prevention	<ul style="list-style-type: none"> Introduce CitizenCard to new Year 11 entrants 	100% of eligible young persons	31.3.2003	Carl Robinson (SBC: Technical & Environmental Services Dept.)
32	Promote awareness of CitizenCard proof of age scheme to relevant trading establishments within Southend	Prevention	<ul style="list-style-type: none"> Promotional literature to be sent to relevant establishments 	400	31.3.2003	Carl Robinson (SBC: Technical & Environmental Services Dept.)
33	Protect staff through ensuring that biological waste/ sharps in public areas (community centres/ parks) are removed immediately following reports	Protection	<ul style="list-style-type: none"> Number of accidents to staff 	0 accidents	31.3.2003	Kate Trueman (SBC: Leisure, Culture and Amenity Services Dept.)
34	Every young person on an order to the Youth Offending Team will be assessed for substance misuse problems	Prevention	<ul style="list-style-type: none"> Completed assessment using Youth Justice Board Asset 	60	31.3.2003	Barak Eyre (Youth Offending Team)

No.	Action	Approach (Assessment/ Protection/Prevention)	Performance Measure	Numeric target	Completion date	Lead organisation (contact)
35	All young people attending school to receive substance misuse education in line with national guidance as defined by the Department for Education in Schools (DFES)	Prevention	<ul style="list-style-type: none"> All young people attending school received substance misuse education 	100% of eligible schools	30.9.2002	Chris Munday (SBC; Social Care Dept.)
36	Develop a support package for children and young people, parents and carers and schools for those at risk of exclusion for substance misuse	Protection	<ul style="list-style-type: none"> Protocols and procedures in place 	1	30.9.2002	Chris Munday (SBC; Social Care Dept.)
37	Ensure the implementation of the Assessment Framework for all young people assessed through 'What's the Score'	Protection	<ul style="list-style-type: none"> Relevant young people assessed using the framework 	100% of relevant young people assessed	31.3.2003	Chris Munday (SBC; Social Care Dept.)
39	Provide information and advice on a range of drug and alcohol issues through Youth Centres and Detached Team.	Prevention	<ul style="list-style-type: none"> Number of items distributed 	2000 items distributed	31.3.2003	Michael Bracey (Southend Youth Service)
40	Develop an age appropriate health-related educational website to include significant substance and alcohol content	Prevention	<ul style="list-style-type: none"> Numbers of developmental workshops delivered and young people involved in website 	15 workshops delivered	31.3.2003	Michael Bracey (Southend Youth Service)
41	Diversionary project for children at risk of exclusion from school because of involvement with illegal drugs aim to give this group activities and, where necessary, treatments	Protection	<ul style="list-style-type: none"> Engagement of identified children 	30	31.3.2003	Ray Gorin (Drug Action Team)

ACTION 2002/ 2003

2.1 ENVIRONMENT

Anti-social behaviour (general public disorder, vandalism, graffiti, littering, incidents of arson, truancy)

No.	Action	Approach (Assessment/ Protection/ Prevention)	Performance Measure	Numeric target	Completion date	Lead organisation (contact)
47	Review the provision of taxi ranks in areas near to nightclubs in Southend	Protection	<ul style="list-style-type: none"> Reduction of potential for public disorder outside nightclubs 	1	31.3.2003	Carl Robinson (SBC: Technical & Environmental Services Dept.)
48	Establish a pupil referral unit (PRU) to provide full time education for permanently excluded pupils and other at risk of disaffection	Prevention	<ul style="list-style-type: none"> Unit operational September 2002 	100% of excluded pupils receiving full time education	30.9.2002	Colin Jones (SBC: Education & Lifelong Learning Dept.)
49	Ensure that all schools causing concern have an effective School behaviour policy which is regularly reviewed	Prevention	<ul style="list-style-type: none"> All Schools in these categories to have a behaviour Policy which conforms to guidelines and is reviewed at 3 year intervals 	100% of schools falling into these categories	31.12.2002	Colin Gordon (SBC: Education & Lifelong Learning Dept.)
50	Reduce the number of unauthorised absences in schools	Protection	<ul style="list-style-type: none"> Unauthorised absence reduced 	As Ed. Dev. Plan (to follow)	31.3.2003	Margaret Bleet (Education & Lifelong Learning Dept.)
51	Pursue Next Step and Further Steps projects to encourage continuing education/ training to reduce risk of anti-social behaviour/ criminality/ social exclusion	Protection	<ul style="list-style-type: none"> Disaffected students continuing education 	50% of clients going on to further education or training	30.9.2002	Margaret Bleet (Education & Lifelong Learning Dept.)

No.	Action	Approach (Assessment/ Protection/Prevention)	Performance Measure	Numeric target	Completion date	Lead organisation (contact)
52	Build work with the Youth Offender Team around offending behaviour and pre-offending behaviour	Prevention	<ul style="list-style-type: none"> Ratio of looked after children aged 10-17 years given final warnings or having convictions to all children aged 10-17 in the Borough (key indicator: PAF C18) 	2:1	31.3.2003	Chris Munday (SBC: Social Care Dept.)
53	Develop a pilot workshop package that focuses on anti-social behaviour and the effects behaviour has on the whole community	Protection	<ul style="list-style-type: none"> Development of Workshop content and number of workshops delivered 	5 workshops delivered	31.3.2003	Michael Bracey (Southend Youth Service)
55	Initiatives with Police involving seafront traders to combat seafront cruisers and reduce car stereo noise Control of Pollution Act 1974	Prevention	<ul style="list-style-type: none"> Number of night-time initiatives 	4	31.10.2002	Neil Vann (SBC: Technical & Environmental Services Dept.)
56	Implementation of Borough Patrol wardens scheme within central Southend area	Prevention	<ul style="list-style-type: none"> Patrol operational 	1	30.4.2002	Simon Griffiths (SBC: Technical & Environmental Services Dept.)
57	Positive enforcement action against offence of littering: establishment of baseline for level of offences during first year	Assessment	<ul style="list-style-type: none"> Baseline data gathered with regard to number of offences/prosecutions 	1	31.3.2003	Simon Griffiths (SBC: Technical & Environmental Services Dept.)
58	Ensure that graffiti is removed within agreed time	Prevention	<ul style="list-style-type: none"> Percentage of graffiti removed within agreed time 	Target to follow	31.3.2003	Name of officer to follow (Graffiti Busting Team)

No.	Action	Approach (Assessment/ Protection/Prevention)	Performance Measure	Numeric target	Completion date	Lead organisation (contact)
60	Ensure that all Leisure, Culture and Amenity Services Dept. staff secure premises/ parks	Protection	<ul style="list-style-type: none"> Reduction in incidents of vandalism etc. to premises/ parks. 	Less than 35 incidents reported	31.3.2003	Kate Trueman (SBC; Leisure, Culture and Amenity Services Dept.)
61	All incidents of vandalism to Leisure, Culture & Amenity Department's property be reported via the internal criminal incident form and rectified in line with Corporate Policy	Assessment	<ul style="list-style-type: none"> No of completed & returned internal criminal incident forms per quarter 	20 completed per quarter	31.3.2003	Kate Trueman (SBC; Leisure, Culture and Amenity Services Dept.)
62	Relevant Leisure, Culture & Amenity Services Dept. staff e.g. Parks rangers, Art Development, Sport Development Officers to provide alternative activities for young people, e.g. Fun in the Parks & the Biz (Easter & summer)	Prevention	<ul style="list-style-type: none"> Numbers attending six venues 	100+	31.3.2003	Kate Trueman (SBC; Leisure, Culture and Amenity Services Dept.)
63	Establishment of multi-agency working group around issues relating to child prostitution in accordance with targets defined by Performance Assessment Framework indicators A3; C20; C21 as defined in the Quality Protects Management Action Plan	Protection	<ul style="list-style-type: none"> Multi-agency group established 	1	31.3.2003	Chris Munday (SBC; Social Care Dept.)
64	Any young person committing an offence within the town parks will be expected to repair the damage or complete some other work in the park related to their offence	Prevention	<ul style="list-style-type: none"> Percentage of young people convicted of offences in parks 	100% of those convicted	31.3.2003	Derek Eyre (Youth Offending Team)
65	Establish a project to identify young people at risk of offending through school and refer them to a multi-agency group (Youth Offender Team/ SBC; Education & Lifelong Learning Dept./ Police) to provide support and guidance on one-to-one or group basis	Prevention	<ul style="list-style-type: none"> Reduction in number of young people not attending school who offend 	Primary sch 20 1-2-1 individuals 3 groups Secondary school 15 1-2-1 individuals 3 groups	30.3.2003	Derek Eyre (Youth Offending Team)

ACTION 2002/ 2003

2.2 ENVIRONMENT

Residential nuisance (noisy neighbours, anti-social behaviour in residential areas)

No.	Action	Approach (Assessment/ Protection/ Prevention)	Performance Measure	Numeric target	Completion date	Lead organisation (contact)
68	Continuation of noise nuisance patrol arrangements	Prevention	<ul style="list-style-type: none">Patrols undertaken at weekends	51	31.3.2003	David Connor (SBC: Technical & Environmental Services Dept.)
69	Introduction of 'professional witnesses' to monitor nuisance, gather evidence and reduce the fear of reprisal from neighbours when called to give evidence	Protection	<ul style="list-style-type: none">Higher conversion of complaints into prosecutions	To be determined after initial monitoring	31.3.2003	Graham Hollingdale (SBC Social Care Dept.)
70	Continue to review procedures for reporting nuisance and follow-up actions with tenants and residents (e.g. Focus Group)	Prevention	<ul style="list-style-type: none">Higher conversion of complaints into Notices Seeking Possession (NSP)	Target to follow	31.3.2003	Graham Hollingdale (SBC Social Care Dept.)
71	Identifying Council housing estates presenting the greatest management problems and introduce programme of 'Safe Estates' initiatives in consultation with Police and residents	Prevention	<ul style="list-style-type: none">Introduction of Safe Estates 'initiatives' programme	1 prog.	31.3.2003	Graham Hollingdale (SBC Social Care Dept.)
72	Review operation of the Boroughwide Nuisance Group with Registered Social Landlords in tackling of nuisance and anti-social behaviour in residential areas	Assessment	<ul style="list-style-type: none">Review undertaken with recommendations produced and implemented	1 review	31.3.2003	Graham Hollingdale (SBC Social Care Dept.)

No.	Action	Approach (Assessment/ Protection/Prevention)	Performance Measure	Numeric target	Completion date	Lead organisation (contact)
73	Further the Anti-Social Behaviour Order (ASBO) protocol through relevant background procedures to streamline the process and ensure engagement of all agencies	Prevention	<ul style="list-style-type: none"> Introduction of an Anti-Social Behaviour Order within the Borough 	Granting of an ASBO	31.3.2003	Graham Hollingdale (SBC Social Care Dept.)
74	Introduction of Acceptable Behaviour Contracts (ABC)	Prevention	<ul style="list-style-type: none"> Introduction of Acceptable Behaviour Contracts 	20+ ABCs deployed and in use	31.3.2003	Graham Hollingdale (SBC Social Care Dept.)
76	Increased publication of anti-social behaviour measures through Home News and Civic News	Prevention	<ul style="list-style-type: none"> Articles published in Home News and Civic News 	Article appearing in each publication twice yearly	31.3.2003	Keith Morcombe (SBC Social Care Dept.)
78	Liaise with private landlords through quarter-yearly Private Landlords' Forum to review their role in reducing nuisance and anti-social behaviour in residential areas	Assessment	<ul style="list-style-type: none"> Review undertaken with recommendations produced and implemented 	4 reviews at quarterly Forum meetings	31.3.2003	Bernard Dayer (SBC; Social Care Dept.)

ACTION 2002/ 2003

2.3 ENVIRONMENT

Designing out crime (Section 17 of the Crime & Disorder Act 1998 states '... it shall be the duty of each authority ... to exercise its various functions [and] do all that it reasonably can to prevent crime & disorder in its area' this particularly concerns the Partnership's approach to urban design, and other planning matters)

No.	Action	Approach (Assessment/ Protection/Prevention)	Performance Measure	Numeric target	Completion date	Lead organisation (contact)
82	Undertake review of general regulations for public entertainment to examine the need for additional controls particularly for late-night venues through the following processes: consultation/ production of revised regulations/ voluntary compliance with the revised regulations	Assessment	<ul style="list-style-type: none"> Draft additional controls Consult on controls Seek Committee approval for new regulations Seek voluntary compliance 	1	31.3.2003	David Krieger (SBC: Technical & Environmental Services Dept.)
90	Install 'anti-climb' measure to community centre located in residential area where anti-social behaviour has been problematic	Prevention	<ul style="list-style-type: none"> Installation of anti-climb measure to identified community centre 	1	31.3.2003	Kate Trueman (SBC: Leisure, Culture & Amenity Services Dept.)
91	Friends of Southchurch Park to be established due to issues raised by the public concerning safety & security of the environment	Protection	<ul style="list-style-type: none"> Group established and chaired by community 	1	31.10.2003	Kate Trueman (SBC: Leisure, Culture & Amenity Services Dept.)
92	Upgrade physical security at Belfairs Art Gallery	Protection	<ul style="list-style-type: none"> Security reviewed and upgrade complete 	1	31.3.2003	Kate Trueman (SBC: Leisure, Culture & Amenity Services Dept.)

No.	Action	Approach (Assessment/ Protection/Prevention)	Performance Measure	Numeric target	Completion date	Lead organisation (contact)
93	Put preventative measures (e.g. bollards, barriers) in place to stop unlawful access to the Local Authority's Leisure, Culture & Amenity Service Department's land. Establish baseline in order to set targets in 2003/2004	Prevention	<ul style="list-style-type: none"> Measures in place Baseline established 	1 1	31.3.2003	Kate Trueman (SBC: Leisure, Culture & Amenity Services Dept.)
94	Protective screens and other measures to be installed in two museums where vulnerable architectural features are exposed to vandalism	Protection	<ul style="list-style-type: none"> Screens etc. installed 	2	31.3.2003	Kate Trueman (SBC: Leisure, Culture & Amenity Services Dept.)
95	Install CCTV cameras in a number of specific venues managed by the Local Authority Leisure, Culture & Amenity Services Department (Thorpdene Library, pilot scheme in Chalkwell Park, Southend Pier). Establish baseline through monitoring incidents	Protection	<ul style="list-style-type: none"> Baseline established to set target for reducing incidents in 2003/2004 year 	1	31.3.2003	Kate Trueman (SBC: Leisure, Culture & Amenity Services Dept.)